

SPECIAL OPEN SESSION

THE BOARD OF DIRECTORS OF THE GOLDEN RAIN FOUNDATION OF LAGUNA WOODS A CALIFORNIA NON-PROFIT MUTUAL BENEFIT CORPORATION

Wednesday, June 30, 2021, at 9:30 a.m. 24351 El Toro Road, Laguna Woods, California Virtual Meeting

The purpose of this meeting is to review the proposed 2022 GRF Business Plan - Version 1

- 1. Call Meeting to Order / Establish Quorum President Carpenter
- 2. State Purpose of Meeting President Carpenter
- 3. Approval of the Agenda
- 4. Chair Remarks
- 5. Open Forum (Three Minutes per Speaker)

At this time Members only may address the Board of Directors regarding items not on the agenda and within the jurisdiction of this Board of Directors. The Board reserves the right to limit the total amount of time allotted for the Open Forum. Members can attend the meeting by joining the Zoom link <u>https://us06web.zoom.us/j/88917300370</u> or by calling (949) 268-2020 or email <u>meeting@vmsinc.org</u> to request to speak.

- 6. Responses to Open Forum Speakers
- 7. Review of the proposed 2022 GRF Business Plan Version 1
- 8. Director's Comments
- 9. Adjournment



STAFF REPORT

DATE:June 30, 2021FOR:Board of DirectorsSUBJECT:2022 Business Plan – Version 1

RECOMMENDATION

Staff recommends the Board review the Proposed 2022 Business Plan – Version 1 and provide direction for change or revision at the meeting on June 30, 2021. All components of the plan will be discussed in detail.

BACKGROUND

The Board had several meetings in May and June to discuss the 2022 Business Plan. Based on input received at the meetings and subsequent discussions, Staff refined the Business Plan, CIP, and Reserves Plan as included in this agenda.

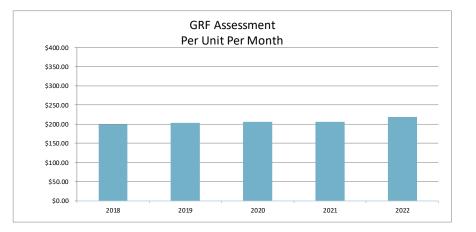
On June 30, 2021, the GRF Board is scheduled to meet and review the proposed budget; recommendations for change will be forwarded for Board consideration at their meeting on July 14, 2021.

DISCUSSION

BUSINESS PLAN SUMMARY

These documents present an overview of the proposed 2022 Plan – Version 1 and reflect a net increase of \$2,025,835 in the Total Basic Assessment, \$13.25 Per Manor Per Month (PMPM) or 6.4% when compared to current year.

YEAR	Assessment
2018	\$198.57
2019	\$202.83
2020	\$205.60
2021	\$205.60
2022 (proposed)	\$218.85



Golden Rain Foundation of Laguna Woods 2022 Business Plan – Version 1 June 30, 2021 Page 2

Brief notations for line items with significant change from current year are noted below as increases or (decreases) in the assessment, and listed in order of appearance on the proposed Business Plan by Account – Version 1 (Attachment 1):

Line 1: Golf Greens Fees additional revenue of \$87,000 decreased the assessment by (\$0.57) PMPM to return to full capacity of residents and guests post-pandemic.

Line 2: Golf Operations additional revenue of \$20,300 decreased the assessment by (\$0.13) to return to full capacity of residents and guests post-pandemic.

Line 4: Clubhouse Rentals and Event Fees additional revenue of \$47,464 decreased the assessment by (\$0.04) PMPM to return to full availability of rental space and events post-pandemic.

Line 6: Broadband Services additional revenue of \$602,300 decreased the assessment by (\$3.93) PMPM due to more high-speed internet revenue, and assumed favorable negotiations with the third part vendor. Furthermore, more advertising revenue is anticipated during the 2022 election year.

Line 9: Miscellaneous decreased revenue of (\$35,947) increased the assessment by \$0.24 PMPM due to lower auto decal and traffic violations revenue, based on recent experience; partially offset by increased sponsorship revenue associated with health care.

Line 10: Employee Compensation increased by \$722,435, \$4.72 PMMP or 3.8% due to increased staffing and the inclusion of planned wage adjustments. Community-wide, staffing levels increased by 6.33 FTE (Full Time Equivalents), some of which related directly to GRF operations including: Office of the CEO to provide increased analysis and audit of certain programs; Department of General Services Streets and Sidewalks to assist in paving activities; Department of Landscape Services for improved pest control; Department of Recreation to staff Clubhouses for full year post-pandemic; Department of Financial Services to provide additional analyses. Staff decreases partially offset this growth in Media and Communications, Security Services and Maintenance & Construction Paint. Compensation increase was also attributable to minimum wage law changes.

Line 11: Expenses Related to Compensation increased by \$410,694 or \$2.69 PMPM due to higher medical insurance and increased taxes and benefits on additional staffing and wage adjustments. The increase in this category also results from contractual increases for medical and retirement contributions, as stipulated in the Union agreement.

Line 12: Materials and Supplies decreased by (\$32,559) or (\$0.22) PMPM due to decreased expenditures for miscellaneous fleet maintenance work on vehicles. As older vehicles are replaced, fewer parts are needed to maintain the fleet.

Line 13: Cost of Merchandise Sold decreased by (\$18,150) or (\$0.11) PMPM due to reduced fuel and warehouse sales. GRF sells fuel to AgeWell at cost and charges an admirative fee.

Line 14: Community Events increased by \$68,395 or \$0.45 PMPM due to return to a full year of scheduled events.

Line 15: Electricity increased by \$24,203 or \$0.16 PMPM based upon current consumption rates and a projected rate increase.

Line 18: Trash decreased by (\$84,114) or (\$0.55) PMPM due to savings associated with the equestrian composting program and reductions at the service center.

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Line 19: Natural Gas increased by \$19,857 or \$0.13 PMPM based upon current consumption rates and a projected rate increase.

Line 20: Telephone increased by \$29,026 or \$0.19 PMPM based upon increased telephone expense associated with in-field data use.

Line 22: Legal decreased by (\$18,334) or (\$0.12) PMPM due to an overall slightly lower trend resulting from a decline in litigation.

Line 23: Professional Fees increased by \$116,289 or \$0.76 PMPM based upon increased need for consulting for Franchise Fees and a five-year strategic plan for Cable TV, GRF contracted reserve study and a contractual increase in payroll fees.

Line 25: Outside Services increased by \$419,066 or \$2.74 PMPM due to outsourcing of the Golf Maintenance Manager position, increased hours and rates in Aquatics contract, and increased credit card transaction fees.

Line 26: Repairs and Maintenance increased by \$298,469 or \$1.96 PMPM due to increased software licensing costs associated with the use of cloud-based systems.

Line 27: Other Operating Expense increased by \$23,442 or \$0.16 PMPM due to increased postage, partially offset by sponsorship revenue associated with the Breeze.

Line 30: Insurance increased by \$1,275,344 or \$8.34 PMPM in the Operating Fund. The 2021 plan assumed \$991,621 would be paid from the Contingency Fund, resulting in an operating increase for 2022. The increase is due to projected higher premiums for general liability, excess liability, and auto insurance. Additionally, the 2022 plan includes cyber insurance, which was not budgeted in 2021.

Line 31: Cable TV Programming increased by \$328,913 or \$2.14 PMPM due to increased programming costs anticipated for Disney and NBCUniversal. Further, higher franchise fees also resulted in an increase.

Line 34: Cost Allocation to Mutuals, the net result of interdepartmental allocations is higher in 2022 by (\$81,998) or (\$0.56) PMPM providing more of an offset to the line items above.

Line 35: (Surplus)/Deficit Recovery resulted in a surplus of (\$916,992) due to a change in the planned surplus recovery. In the 2022 Business Plan, net operating costs are offset by an operating surplus recovery from 2020 in the amount of \$6.00 PMPM.

Line 36: GRF Reserve Fund Contribution is budgeted to decrease from \$19.00 to \$15.00 per manor per month based on a 30-year funding plan. Reserves provide the funding necessary to maintain, repair, replace, or restore major common-area components. GRF anticipates these costs and prepares for future expenditures based on a 30-year reserves plan. Contributions to the Reserve Funds will be supplemented by an increase of the Transfer fee from \$5,000 to \$7,500 per eligible transfer.

Line 37: GRF Contingency Fund Contribution is proposed to increase from \$0.00 to \$5.00 per manor per month to replenish available funds for unexpected costs not included in the budget.

FINANCIAL ANALYSIS

The financial impact of this proposed business plan would be a GRF assessment of \$218.85 PMPM, an increase of \$13.25 or 6.4% when compared to current year.

Golden Rain Foundation of Laguna Woods 2022 Business Plan – Version 1 June 30, 2021 Page 4

Prepared By:	Jose Campos, Financial Services Manager Steve Hormuth, Interim Financial Services Director
Reviewed By:	Jeff Parker, Chief Executive Officer

ATTACHMENT(S) ATT1: GRF 2022 Business Plan by Account – Version 1 ATT2: GRF 2022 Business Plan by Department – Version 1 ATT3: GRF 2022 Budget Comparison Report – Operating Fund ATT4: GRF 2022 Reserves Plan ATT5: GRF 2022 Capital Plan Proposals ATT6: 2022 Staffing Report

GOLDEN RAIN FOUNDATION & TRUST 2022 BUSINESS PLAN - BY ACCOUNT

2018 ACTUALS \$1,467,191 289,809 312,636 646,842 102,979 4,907,713 0 0 ents (208,978) 1,119,143	2019 ACTUALS \$1,351,798 231,543 338,214 720,100 125,879 4,797,351 0	2020 ACTUALS \$1,241,594 273,504 269,630 123,440 142,958 5,186,355 0	2021 PLAN \$1,515,000 252,450 444,360 593,442 151,880 5,215,900	2022 PLAN \$1,602,000 272,750 451,051 640,906 141,400 5,818,200	2021 \$9.91 1.65 2.91 3.88 0.99	Manor Per M 2022 \$10.48 1.78 2.95 4.19 0.93	Change (\$0.57 (0.13 (0.04 (0.37
\$1,467,191 289,809 312,636 646,842 102,979 4,907,713 0 ents (208,978)	\$1,351,798 231,543 338,214 720,100 125,879 4,797,351 0	\$1,241,594 273,504 269,630 123,440 142,958 5,186,355	\$1,515,000 252,450 444,360 593,442 151,880	\$1,602,000 272,750 451,051 640,906 141,400	\$9.91 1.65 2.91 3.88 0.99	\$10.48 1.78 2.95 4.19	(\$0.57 (0.13 (0.04 (0.37
289,809 312,636 646,842 102,979 4,907,713 0 ents (208,978)	231,543 338,214 720,100 125,879 4,797,351 0	273,504 269,630 123,440 142,958 5,186,355	252,450 444,360 593,442 151,880	272,750 451,051 640,906 141,400	1.65 2.91 3.88 0.99	1.78 2.95 4.19	(0.1 (0.0 (0.3
289,809 312,636 646,842 102,979 4,907,713 0 ents (208,978)	231,543 338,214 720,100 125,879 4,797,351 0	273,504 269,630 123,440 142,958 5,186,355	252,450 444,360 593,442 151,880	272,750 451,051 640,906 141,400	1.65 2.91 3.88 0.99	1.78 2.95 4.19	(0.1) (0.0) (0.3)
312,636 646,842 102,979 4,907,713 0 ents (208,978)	338,214 720,100 125,879 4,797,351 0	269,630 123,440 142,958 5,186,355	444,360 593,442 151,880	451,051 640,906 141,400	2.91 3.88 0.99	2.95 4.19	(0.0 (0.3
646,842 102,979 4,907,713 0 ents (208,978)	720,100 125,879 4,797,351 0	123,440 142,958 5,186,355	593,442 151,880	640,906 141,400	3.88 0.99	4.19	(0.3
102,979 4,907,713 0 ents (208,978)	125,879 4,797,351 0	142,958 5,186,355	151,880	141,400	0.99		
4,907,713 0 ents (208,978)	4,797,351 0	5,186,355	. ,			0 93	
0 ents (208,978)	0		5,215,900	E 010 000			0.0
ents (208,978)		0		· · · ·	34.14	38.07	(3.9
(, ,			50	167	0.00	0.00	0.0
1,119,143	0	0	0	0	0.00	0.00	0.0
	1,115,511	655,785	1,110,405	1,074,458	7.27	7.03	0.2
\$8,637,335	\$8,680,396	\$7,893,266	\$9,283,487	\$10,000,932	\$60.75	\$65.43	(\$4.6
\$17,759,474	\$17,950,037	\$16,656,527	\$18,782,681	\$19,505,116	\$122.90	\$127.62	\$4.7
5,425,352	5,145,248	4,913,404	5,610,988	6,021,682	36.71	39.40	2.6
1,543,267	1,757,167	1,564,387	1,780,056	1,747,497	11.65	11.43	(0.2
211,310	238,432	192,232	338,465	320,315	2.21	2.10	(0.1
430,812	563,596	125,189	394,686	463,081	2.58	3.03	0.4
868,997	875,691	705,598	861,852	886,055	5.64	5.80	0.1
81,822	77,338	67,047	81,205	83,488	0.53	0.55	0.0
694,692	605,107	645,378	699,700	697,570	4.58	4.56	(0.0
188,688	220,868	191,847	207,499	123,385	1.36	0.81	(0.5
217,034	244,948	164,840	212,924	232,781	1.39	1.52	0.1
247,588	284,506	316,676	330,343	359,369	2.16	2.35	0.1
510,572	511,609	370,940	536,250	544,500	3.51	3.56	0.0
506,476	994,184	336,669	347,530	329,196	2.27	2.15	(0.1
633,835	597,035	571,281	671,147	787,436	4.39	5.15	0.7
223,201	213,295	200,704	217,712	216,114	1.42	1.41	(0.0
1,733,410	2,036,707	2,252,750	2,371,924	2,790,990	15.52	18.26	2.7
803,550	660,523	954,116	886,851	1,185,320	5.80	7.76	1.9
686,780	598,345	443,005	890,093	913,535	5.82	5.98	0.1
(25,511)	32,003	593,124	2,000	1,000	0.01	0.01	0.0
100,000	125,556	125,795	23,015	26,822	0.15	0.18	0.0
1,265,678	1,374,364	2,008,550	1,435,948	2,711,292	9.40	17.74	8.3
5,084,489	5,127,580	3,792,055	4,039,087	4,368,000	26.44	28.58	2.1
17,360	9,432	1,416	15,250	12,100	0.10	0.08	(0.0
133,344	(520)	(56,922)	(25,000)	(25,000)	(0.16)	(0.16)	0.0
(2,472,224)	(2,547,224)	(2,900,667)	(2,910,926)	(2,992,924)	(19.03)	(19.59)	(0.5
\$36,869,996	\$37,695,827	\$34,235,941	\$37,801,280	\$41,308,720	\$247.35	\$270.28	\$22.9
¢0.	* 0		••	(\$040,000)	¢0.00	(\$6.00)	(\$6.0
5 0	\$0	\$0	\$0	(\$916,992)	40.00		
	5,425,352 1,543,267 211,310 430,812 868,997 81,822 694,692 188,688 217,034 247,588 510,572 506,476 633,835 223,201 1,733,410 803,550 686,780 (25,511) 100,000 1,265,678 5,084,489 17,364 (2,472,224) \$36,869,996	5,425,352 5,145,248 1,543,267 1,757,167 211,310 238,432 430,812 563,596 868,997 875,691 81,822 77,338 694,692 605,107 188,688 220,868 217,034 244,948 247,588 284,506 510,572 511,609 506,476 994,184 633,835 597,035 223,201 213,295 1,733,410 2,036,707 803,550 660,523 686,780 598,345 (25,511) 32,003 100,000 125,556 1,265,678 1,374,364 5,084,489 5,127,580 17,360 9,432 133,344 (520) (2,472,224) (2,547,224) \$36,869,996 \$37,695,827	5,425,352 5,145,248 4,913,404 1,543,267 1,757,167 1,564,387 211,310 238,432 192,232 430,812 563,596 125,189 868,997 875,691 705,598 81,822 77,338 67,047 694,692 605,107 645,378 188,688 220,868 191,847 217,034 244,948 164,840 247,588 284,506 316,676 510,572 511,609 370,940 506,476 994,184 336,669 633,835 597,035 571,281 223,201 213,295 200,704 1,733,410 2,036,707 2,252,750 803,550 660,523 954,116 686,780 598,345 443,005 (25,511) 32,003 593,124 100,000 125,556 125,795 1,265,678 1,374,364 2,008,550 5,084,489 5,127,580 3,792,055 17,360 <t< td=""><td>5,425,352 5,145,248 4,913,404 5,610,988 1,543,267 1,757,167 1,564,387 1,780,056 211,310 238,432 192,232 338,465 430,812 563,596 125,189 394,686 868,997 875,691 705,598 861,852 81,822 77,338 67,047 81,202 694,692 605,107 645,378 699,700 188,688 220,868 191,847 207,499 217,034 244,948 164,840 212,924 247,588 284,506 316,676 330,343 510,572 511,609 370,940 536,250 506,476 994,184 336,669 347,530 633,835 597,035 571,281 671,147 223,201 213,295 200,704 217,712 1,733,410 2,036,707 2,252,750 2,371,924 803,550 660,523 954,116 886,851 686,780 598,345 443,005 890,093</td><td>5,425,352 5,145,248 4,913,404 5,610,988 6,021,682 1,543,267 1,757,167 1,564,387 1,780,056 1,747,497 211,310 238,432 192,232 338,465 320,315 430,812 563,596 125,189 394,686 463,081 868,997 875,691 705,598 861,852 886,055 81,822 77,7338 67,047 81,205 83,488 694,692 605,107 645,378 699,700 697,570 188,688 220,868 191,847 207,499 123,385 217,034 244,948 164,840 212,924 232,781 247,588 284,506 316,676 330,343 359,369 510,572 511,609 370,940 536,250 544,500 506,476 94,184 336,669 347,530 329,196 633,835 597,035 571,281 671,147 787,436 223,201 213,295 200,704 217,712 216,114</td><td>$\begin{array}{c ccccccccccccccccccccccccccccccccccc$</td><td>5,425,352 5,145,248 4,913,404 5,610,988 6,021,682 36.71 39.40 1,543,267 1,757,167 1,564,387 1,780,056 1,747,497 11.65 11.43 211,310 238,432 192,232 338,465 320,315 2.21 2.10 430,812 563,596 125,189 394,686 463,081 2.58 3.03 868,997 875,691 705,598 861,852 886,055 5.64 5.80 81,822 77,338 67,047 81,205 83,488 0.53 0.55 694,692 605,107 645,378 699,700 697,570 4.58 4.56 188,688 220,868 191,847 207,499 123,385 1.36 0.81 217,034 244,948 164,840 212,924 232,781 1.39 1.52 247,588 284,506 316,676 330,343 359,369 2.16 2.35 510,572 511,609 370,940 536,250 544,500 <td< td=""></td<></td></t<>	5,425,352 5,145,248 4,913,404 5,610,988 1,543,267 1,757,167 1,564,387 1,780,056 211,310 238,432 192,232 338,465 430,812 563,596 125,189 394,686 868,997 875,691 705,598 861,852 81,822 77,338 67,047 81,202 694,692 605,107 645,378 699,700 188,688 220,868 191,847 207,499 217,034 244,948 164,840 212,924 247,588 284,506 316,676 330,343 510,572 511,609 370,940 536,250 506,476 994,184 336,669 347,530 633,835 597,035 571,281 671,147 223,201 213,295 200,704 217,712 1,733,410 2,036,707 2,252,750 2,371,924 803,550 660,523 954,116 886,851 686,780 598,345 443,005 890,093	5,425,352 5,145,248 4,913,404 5,610,988 6,021,682 1,543,267 1,757,167 1,564,387 1,780,056 1,747,497 211,310 238,432 192,232 338,465 320,315 430,812 563,596 125,189 394,686 463,081 868,997 875,691 705,598 861,852 886,055 81,822 77,7338 67,047 81,205 83,488 694,692 605,107 645,378 699,700 697,570 188,688 220,868 191,847 207,499 123,385 217,034 244,948 164,840 212,924 232,781 247,588 284,506 316,676 330,343 359,369 510,572 511,609 370,940 536,250 544,500 506,476 94,184 336,669 347,530 329,196 633,835 597,035 571,281 671,147 787,436 223,201 213,295 200,704 217,712 216,114	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	5,425,352 5,145,248 4,913,404 5,610,988 6,021,682 36.71 39.40 1,543,267 1,757,167 1,564,387 1,780,056 1,747,497 11.65 11.43 211,310 238,432 192,232 338,465 320,315 2.21 2.10 430,812 563,596 125,189 394,686 463,081 2.58 3.03 868,997 875,691 705,598 861,852 886,055 5.64 5.80 81,822 77,338 67,047 81,205 83,488 0.53 0.55 694,692 605,107 645,378 699,700 697,570 4.58 4.56 188,688 220,868 191,847 207,499 123,385 1.36 0.81 217,034 244,948 164,840 212,924 232,781 1.39 1.52 247,588 284,506 316,676 330,343 359,369 2.16 2.35 510,572 511,609 370,940 536,250 544,500 <td< td=""></td<>

GOLDEN RAIN FOUNDATION & TRUST 2022 BUSINESS PLAN - BY DEPARTMENT

	2018	2019	2020	2021	2022		SESSMEN anor Per M	-
DESCRIPTION	ACTUALS	ACTUALS	ACTUALS	PLAN	PLAN	2021	2022	Change
Department								
Operating Contributions (Expenses ne	t of Revenues):							
Office of the CEO	\$787,788	\$709,155	\$665,818	\$717,107	\$767,580	\$4.71	\$5.02	\$0.31
Media and Communications	2,619,989	3,011,027	1,605,084	2,293,278	2,177,098	15.01	14.25	(0.76)
Information Services	1,395,743	1,469,308	1,702,660	1,099,552	1,482,087	7.19	9.70	2.51
General Services	5,846,000	5,169,567	4,256,538	5,170,083	5,268,458	33.83	34.47	0.64
Financial Services	1,510,569	1,825,562	2,383,621	1,694,333	1,910,874	11.09	12.50	1.41
Security Services	5,470,496	5,524,260	5,833,457	6,347,775	6,694,814	41.52	43.81	2.29
Landscape Services	1,434,946	1,208,904	1,063,921	1,140,757	1,192,547	7.46	7.80	0.34
Recreation Services	6,133,945	6,308,203	5,469,944	6,180,236	6,796,153	40.44	44.47	4.03
Human Resource Services	390,910	1,000,120	301,845	335,009	299,919	2.19	1.96 17.74	(0.23)
Insurance	1.265.678	1.374.364	2,008,516	1,435,947	2,710,991	9.40		8.34
Maintenance & Construction	1,146,976	1,411,103	1,041,364	2,105,766	2,007,434	13.77	13.13	(0.64)
Non Work Center	229,620	3,858	9,907	(2,050)	(167)	(0.01)	0.00	0.01
Net Operating Expenses	\$28,232,660	\$29,015,431	\$26,342,675	\$28,517,793	\$31,307,788	\$186.60	\$204.85	\$18.25
(Surplus)/Deficit Recovery	\$0	\$0	\$0	\$0	(\$916,992)	\$0.00	(\$6.00)	(\$6.00)
Total Operating Contributions	\$28,232,660	\$29,015,431	\$26,342,675	\$28,517,793	\$30,390,796	\$186.60	\$198.85	\$12.25
Fund Contributions:								
Reserve Funds	\$2,903,808	\$2,598,144	\$2,903,808	\$2,903,808	\$2,292,480	\$19.00	15.00	(\$4.00)
Contingency Fund	152,832	305,664	764,160	¢2,000,000 0	764,160	0.00	5.00	(01.00)
Total Fund Contributions	\$3,056,640	\$2,903,808	\$3,667,968	\$2,903,808	\$3,056,640	\$19.00	\$20.00	\$1.00
TOTAL BASIC ASSESSMENTS	\$31,289,300	\$31,919,239	\$30,010,643	\$31,421,601	\$33,447,436	\$205.60	\$218.85	\$13.25

Golden Rain Foundation of Laguna Woods Budget Comparison Report by Account 12/31/2022 GOLDEN RAIN FOUNDATION

Attachment 3

Assessment

						Assessment Increase/	
	2018 Actuals	2019 Actuals	2020 Actuals	2021 Budget	2022 Budget	(Decrease)	VAR %
Non-Assessment Revenues:							
Golf Green Fees					ht 255 000	(100.000)	(=== ()
42001000 - Golf Green Fees - Residents 42001500 - Golf Green Fees - Guests	\$1,225,612 241,579	\$1,125,468 226,330	\$1,192,949 48,645	\$1,269,000 246,000	\$1,357,000 245,000	(\$88,000) 1,000	(7%) 0%
Total Golf Green Fees	1,467,191	1,351,798	1,241,594	1,515,000	1,602,000	(87,000)	(6%)
							()
Golf Operations 42002000 - Golf Driving Range Fees	110,420	71,640	63,000	70,000	85,000	(15,000)	(21%)
42003000 - Golf Cart Use Fees	162,484	142,948	190,109	162,000	165,300	(3,300)	(21%)
42004000 - Golf Lesson Fees	15,985	13,775	17,540	18,000	20,000	(2,000)	(11%)
42005000 - Golf Club Storage Fees 42005500 - Golf Club Rental Fees	920 0	3,180 0	2,855 0	2,400 50	2,400 50	0	0% 0%
Total Golf Operations	289,809	231,543	273,504	252,450	272,750	(20,300)	(8%)
	200,000	201,010	2,3,301	232,130	2,2,,50	(20,000)	(070)
Merchandise Sales	201 520	170 145	120 707	190,000	205 000	(25,000)	(140/)
41501000 - Merchandise Sales - Pro Shop 41501500 - Merchandise Sales - Warehouse	201,529 0	179,145 20,277	139,787 15,596	180,000 21,000	205,000 21,000	(25,000) 0	(14%) 0%
41502500 - Merchandise Sales - Fitness	1,135	926	290	1,110	926	184	17%
41503500 - Merchandise Sales - Broadband	30,055	28,196	17,125	31,000	25,125	5,875	19%
41504500 - Merchandise Sales - Nursery 41504800 - Merchandise Sales - Fuel & Oil	3,789 0	0 41,529	0 86,160	0 146,250	0 134,000	0 12,250	0% 8%
41505000 - Bar Sales	76,127	68,140	10,672	65,000	65,000	0	0%
Total Merchandise Sales	312,636	338,214	269,630	444,360	451,051	(6,691)	(2%)
Clubhouse Rentals and Event Fees							
42501000 - Clubhouse Room Rentals - Residents	323,965	421,484	49,177	332,026	361,066	(29,040)	(9%)
42501500 - Clubhouse Room Rentals - Exception Rate	63,419	13,915	2,517	14,082	16,663	(2,581)	(18%)
42502000 - Clubhouse Event Fees - Residents 42502500 - Clubhouse Event Fees - Non Residents	252,622 988	276,589 918	69,015 776	242,334 0	257,277 900	(14,943) (900)	(6%) 0%
42503000 - Village Greens Room Rentals - Residents	5,068	6,008	1,489	4,000	4,000	(900)	0%
42503500 - Village Greens Room Rentals - Non Residents	780	1,185	467	1,000	1,000	0	0%
Total Clubhouse Rentals and Event Fees	646,842	720,100	123,440	593,442	640,906	(47,464)	(8%)
Rentals							
43001000 - Garden Plot Rental	44,299	44,599	57,020	55,560	57,000	(1,440)	(3%)
43001500 - Shade House Rental Space 45506500 - Rental Fee	360 0	360 22,600	429 30,070	0 38,000	400 30,000	(400) 8,000	0% 21%
48001500 - Lease Revenue	58,320	58,320	55,440	58,320	54,000	4,320	7%
Total Rentals	102,979	125,879	142,958	151,880	141,400	10,480	7%
Fees and Charges for Services to Residents							
46502000 - Resident Maintenance Fee	0	0	0	0	900	(900)	0%
Total Fees and Charges for Services to Residents	0	0	0	0	900	(900)	0%
Broadband Services							
45001000 - Ad Insertion	985,218	676,513	823,585	700,000	900,000	(200,000)	(29%)
45001500 - Premium Channel	390,250	367,466	349,239	400,000	350,000	50,000	13%
45002000 - Cable Service Call	95,835	111,778	83,229	100,000	98,000	2,000	2%
45002500 - Cable Commission 45003000 - High Speed Internet	92,981 1,541,444	87,038 1,599,058	93,870 1,692,744	90,000 1,750,000	93,000 2,200,000	(3,000) (450,000)	(3%) (26%)
45003500 - Equipment Rental	1,694,604	1,833,463	1,867,437	1,908,400	1,908,400	0	0%
45004000 - Video Production	46,795	44,033	49,004	45,000	46,000	(1,000)	(2%)
45004500 - Video Re-Production 45005000 - Message Board	2,443 22,325	2,956 21,350	297 23,100	1,500 20,000	300 20,500	1,200 (500)	80% (3%)
45005500 - Advertising	35,819	53,699	203,850	201,000	202,000	(1,000)	0%
Total Broadband Services	4,907,714	4,797,353	5,186,355	5,215,900	5,818,200	(602,300)	(12%)
Investment Income							
49001000 - Investment Income - Nondiscretionary	0	0	0	50	167	(117)	(234%)
Total Investment Income	0	0	0	50	167	(117)	(234%)
Unrealized Gain/(Loss) On AFS Investments							
49008100 - Unrealized Gain/(Loss) On Available For Sale Investments	(208,978)	0	0	0	0	0	0%
Total Unrealized Gain/(Loss) on AFS Investments	(208,978)	0	0	0	0	0	0%
Miscellaneous							
43501000 - Horse Boarding Fee	63,493	58,825	60,335	65,736	75,000	(9,264)	(14%)
43501500 - Horse Feed Fee	28,764	27,068	27,099	28,700	37,000	(8,300)	(29%)
43502000 - Horse Trailer Parking Fee 43502500 - Horse Lesson Fee - Resident	480 23,498	480 14,178	855 3,403	480 14,500	480 14,500	0	0% 0%
43503500 - Horse Rental & Trail Ride Fee - Resident	25,490	0	0	1,728	1,728	0	0%
44001000 - Fitness Fee - Guests	1,168	0	0	0	0	0	0%
44001500 - Pool Fee - Guests 44002000 - Bridge Room Fee - Guests	2,399 62,193	(30) 58,276	0 12,380	0 51,829	0 35,000	0 16,829	0% 32%
44002000 - Bildge Room Fee - Guests 44002500 - Parking Fees - Non Residents	43,355	44,135	28,185	45,000	45,000	10,029	0%
44003000 - Class Fees	153,662	152,687	33,825	120,368	117,800	2,568	2%
44003500 - Locker Rental Fee 44004500 - Clubhouse Labor Fee	5,276 39,740	4,984 39 782	4,865	4,461 32,694	5,308 34,335	(847)	(19%) (5%)
44004500 - Clubhouse Labor Fee 44005000 - Clubhouse Equipment Fee	39,740 0	39,782 750	4,535 0	32,694 0	34,335 0	(1,641) 0	(5%)
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Golden Rain Foundation of Laguna Woods Budget Comparison Report by Account 12/31/2022 GOLDEN RAIN FOUNDATION

	GOLDEN	RAINFOUNDAT	ON				
						Assessment	
						Increase/	
	2018 Actuals	2019 Actuals	2020 Actuals	2021 Budget	2022 Budget	(Decrease)	VAR %
44005500 - Clubhouse Catering Fee	19,038	17,391	5,486	16,799	14,102	2,697	16%
44006000 - Tickets Sales - Residents	50	630	0	805	630	175	22%
44006500 - Sponsorship Income	40,585 0	45,050 0	4,246	42,000 0	75,000 0	(33,000) 0	(79%) 0%
44008000 - Club Group Organization Registration Fee 46001000 - RV Storage Fee	110,559	108,265	4,650 112,283	110,000	110,000	0	0%
46002000 - Traffic Violation	89,606	113,871	61,586	100,000	80,000	20,000	20%
46003500 - Security Standby Fee	4,500	3,496	233	4,500	3,500	1,000	22%
46004000 - Estate Sale Fee	3,290	3,285	450	4,000	4,100	(100)	(3%)
46004500 - Resident Violations	3,388	. 0	1,000	0	0	Ó	0%
44501000 - Additional Occupant Fee	221,697	191,223	191,860	214,855	204,855	10,000	5%
44502000 - Variance Processing Fee	(36)	0	0	0	0	0	0%
44503500 - Resale Processing Fee	18,144	7,272	3,600	15,000	5,000	10,000	67%
44504000 - Resident Id Card Fee	20,570	17,275	6,125	25,000	19,300	5,700	23%
44504500 - Notary Fee	10	0	0	0	0	0	0%
44506000 - Photo Copy Fee 44506500 - Auto Decal Fee	74,286 45,567	76,396 108,171	21,082 35,275	80,000 110,000	75,000 60,000	5,000 50,000	6% 45%
47001000 - Cash Discounts - Accounts Payable	19	4,526	0	110,000	00,000	0	0%
47001500 - Late Fee Revenue	8,966	9,810	9,409	13,500	11,600	1,900	14%
47002000 - Collection Administrative Fee	7,000	0	0	10,000	0	0	0%
47002800 - Fuel & Oil Administrative Fee	0	3,090	10,800	0	34,800	(34,800)	0%
46005500 - Disaster Task Force	5,568	4,531	764	5,000	4,500	500	10%
49009000 - Miscellaneous Revenue	22,308	94	11,456	3,450	5,020	(1,570)	(46%)
Total Miscellaneous	1,119,143	1,115,511	655,785	1,110,405	1,073,558	36,847	3%
Total Non-Assessment Revenue	8,637,335	8,680,396	7,893,266	9,283,487	10,000,932	(717,445)	(8%)
Expenses:							
Employee Compensation	11 756 602	12 470 200	12 174 005	12 461 744	14.045 414	502.000	40/
51011000 - Salaries & Wages - Regular 51021000 - Union Wages - Regular	11,756,692 3,348,113	12,478,298 3,120,550	12,174,885 2,804,255	13,461,744 3,438,744	14,045,414 3,485,295	583,669 46,551	4% 1%
51021000 - Union Wages - Regular 51041000 - Wages - Overtime	248,272	228,204	140,167	159,746	167,769	8,023	5%
51051000 - Wages - Overtime	63,331	44,792	37,595	58,427	44,238	(14,189)	(24%)
51061000 - Holiday & Vacation	1,492,350	1,451,774	1,582,534	1,133,680	1,210,076	76,395	7%
51071000 - Sick	401,219	396,138	396,252	462,423	484,872	22,449	5%
51081000 - Sick - Part Time	0	0	0	24,283	9,626	(14,657)	(60%)
51091000 - Missed Meal Penalty	68,254	44,683	36,556	23,933	29,064	5,131	21%
51101000 - Temporary Help	111,705	126,815	32,729	19,700	28,762	9,062	46%
51981000 - Compensation Accrual	269,539	58,784	(548,446)	0	0	0	0%
Total Employee Compensation	17,759,474	17,950,037	16,656,526	18,782,680	19,505,116	722,436	4%
Companyation Polated							
Compensation Related 52411000 - F.I.C.A.	1,274,658	1,310,154	1,259,660	1,404,785	1,455,649	50,864	4%
52421000 - F.U.I.	24,525	24,062	20,481	20,683	21,394	711	3%
52431000 - S.U.I.	216,581	184,174	139,996	129,040	135,042	6,002	5%
52441000 - Union Medical	1,175,578	1,068,125	986,122	1,122,277	1,178,794	56,517	5%
52451000 - Workers' Compensation Insurance	1,163,623	956,875	749,587	863,142	903,401	40,259	5%
52461000 - Non Union Medical & Life Insurance	1,065,155	1,206,780	1,321,808	1,349,027	1,535,020	185,994	14%
52461500 - VUL Premium	20,372	6,743	0	0	0	0	0%
52461550 - VUL Interest	(643)	2,200	0	0	0	0	0%
52471000 - Union Retirement Plan	208,859	219,785	228,260	270,051	313,728	43,677	16%
52481000 - Non-Union Retirement Plan 52981000 - Compensation Related Accrual	258,491 18,152	265,860 (99,510)	285,206 (77,717)	451,983 0	478,654 0	26,670 0	6% 0%
	5,425,352		4,913,404	5,610,989	6,021,682	410,693	7%
Total Compensation Related	5,425,352	5,145,248	4,913,404	5,010,909	0,021,002	410,095	7 %
Materials and Supplies							
53001000 - Materials & Supplies	1,069,309	1,373,794	1,221,335	1,355,861	1,326,786	(29,075)	(2%)
53002500 - Printed Membership Materials	1,239	0	0	0	0	0	0%
53003000 - Materials Direct	(2,404)	33,335	56,416	0	0	0	0%
53003500 - Materials Direct - Grf	437,677	306,841	256,258	387,019	385,618	(1,401)	0%
53004000 - Freight	37,446	43,197	30,378	37,176	35,092	(2,084)	(6%)
Total Materials and Supplies	1,543,267	1,757,167	1,564,387	1,780,056	1,747,497	(32,559)	(2%)
Cost of Goods Sold							
53101000 - Cost Of Sales - Warehouse	9,373	18,736	2,570	15,615	7,815	(7,800)	(50%)
53101500 - Cost Of Sales - Pro Shop	171,689	143,244	99,459	140,000	142,000	2,000	1%
53102000 - Cost Of Sales - Alcohol	19,508	21,557	3,935	21,600	21,500	(100)	0%
53103400 - Cost Of Sales - Fuel & Oil	0	41,529	86,160	146,250	134,000	(12,250)	(8%)
53103500 - Earthquake Materials	10,712	13,366	108	15,000	15,000	0	0%
Total Cost of Goods Sold	211,310	238,432	192,232	338,465	320,315	(18,150)	(5%)
Community Events	400.040		105 100	204 606	463 004	C0 205	1 70/
53201000 - Community Events	430,812	563,596	125,189	394,686	463,081	68,395	17%
Total Community Events	430,812	563,596	125,189	394,686	463,081	68,395	17%
Utilities and Telephone							
53301000 - Electricity	868,997	875,691	705,598	861,852	886,055	24,203	3%
53301500 - Sewer	81,822	77,338	67,047	81,205	83,488	2,283	3%
53302000 - Water	694,692	605,107	645,378	699,700	697,570	(2,130)	0%
53302500 - Trash	188,688	220,868	191,847	207,499	123,385	(84,114)	(41%)
53303500 - Gas	217,034	244,948	164,840	212,924	232,781	19,857	9 %
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Golden Rain Foundation of Laguna Woods Budget Comparison Report by Account 12/31/2022 GOLDEN RAIN FOUNDATION

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	2018 Actuals	2019 Actuals	2020 Actuals	2021 Budget	2022 Budget	Assessment Increase/ _(Decrease)_	VAR %
53304000 - Telephone	247,588	284,506	316,676	330,343	359,369	29,026	9%
Total Utilities and Telephone Fuel and Oil	2,298,821	2,308,457	2,091,386	2,393,523	2,382,648	(10,875)	0%
53304500 - Fuel & Oil For Vehicles	510,572	511,609	370,940	536,250	544,500	8,250	2%
Total Fuel and Oil	510,572	511,609	370,940	536,250	544,500	8,250	2%
Legal Fees 53401500 - Legal Fees	506,476	994,184	336,669	347,530	329,196	(18,334)	(5%)
Total Legal Fees	506,476	994,184	336,669	347,530	329,196	(18,334)	(5%)
Professional Fees 53402000 - Audit & Tax Preparation Fees	126,167	130,132	133,883	136,200	143,010	6,810	5%
53402500 - Payroll System Fees	150,359	169,100	170,233	150,000	172,500	22,500	15% 23%
53403500 - Consulting Fees 53404500 - Fees	351,909 5,400	291,803 6,000	260,165 7,000	378,947 6,000	465,926 6,000	86,979 0	0%
Total Professional Fees	633,835	597,035	571,281	671,147	787,436	116,289	17%
Equipment Rental 53501000 - Space, Rent/Lease	239	0	0	0	0	0	0%
53501500 - Equipment Rental/Lease Fees	222,962	213,295	200,704	217,712	216,114	(1,598)	(1%)
Total Equipment Rental	223,201	213,295	200,704	217,712	216,114	(1,598)	(1%)
Outside Services 53601000 - Bank Fees	32,245	100,810	75,631	53,400	70,000	16,600	31%
53601500 - Credit Card Transaction Fees	144,695	173,485	199,571	159,980	190,444	30,464	19%
53602000 - Merchant Account Fees 53602500 - Licensing Fees	19,125 3,500	19,610 8,300	3,597 3,500	13,671 22,500	17,069 6,000	3,398 (16,500)	25% (73%)
53603000 - Permit Fees	7,139	69	0	7,200	7,200	(10,500)	0%
54603500 - Outside Services CC	73,505	2,064	45,117	0	0	0	0%
53704000 - Outside Services Total Outside Services	<u> </u>	<u>1,732,371</u> 2,036,708	<u>1,925,334</u> 2,252,750	2,115,173 2,371,924	2,500,277 2,790,990	<u>385,104</u> 419,066	<u>18%</u> 18%
Repairs and Maintenance							
53701000 - Equipment Repair & Maint	457,095	285,946	694,940	459,179	771,584	312,405	68%
53702000 - Street Repair & Maint 53702500 - Building Repair & Maint	0 336,958	0 360,811	0 237,899	1,000 410,654	3,500 395,054	2,500 (15,600)	250% (4%)
53703000 - Elevator /Lift Maintenance	7,324	10,644	17,207	11,935	11,099	(836)	(7%)
53703500 - Water Softener	2,174	3,122	4,070	4,083	4,083	0	<u> 0% </u> 34%
Total Repairs and Maintenance	803,550	660,523	954,116	886,851	1,185,320	298,469	54%
Other Operating Expense 53604000 - Pest Control Fees	2,743	8,095	4,402	55,798	57,815	2,017	4%
53801000 - Mileage & Meal Allowance	8,273	9,701	2,823	13,776	14,363	587	4%
53801500 - Travel & Lodging 53802000 - Uniforms	4,959 123,834	5,793 113,695	1,579 98,880	6,008 128,581	6,259 127,834	252 (747)	4% (1%)
53802500 - Dues & Memberships	11,228	15,075	12,695	16,981	24,973	7,992	47%
53803000 - Subscriptions & Books	7,549	9,489	6,151	10,409	10,577	168	2%
53803500 - Training & Education 53804000 - Staff Support	58,431 40,987	54,717 68,181	20,266 45,144	97,452 98,100	91,653 106,600	(5,800) 8,500	(6%) 9%
53901000 - Benefit Administrative Fees	33	8,452	2,459	4,000	4,000	0,500	0%
53901500 - Volunteer Support	4,364	10,397	1,479	16,800	14,850	(1,950)	(12%)
53902000 - Physical Examinations 53902500 - Recruiting Fees	43,252 133,326	49,284 61,929	33,747 41,650	42,100 100,000	42,100 100,000	0 0	0% 0%
53903000 - Safety	115,838	79,620	59,715	107,215	93,795	(13,420)	(13%)
54001000 - Board Relations	7,049	6,172	3,129	19,805	13,005	(6,800)	(34%)
54001500 - Public Relations 54002000 - Postage	55,077 17,539	40,168 16,445	24,112 33,727	1,000 21,192	1,000 53,610	0 32,418	0% 153%
54002500 - Filing Fees / Permits	48,093	37,039	51,048	147,376	148,103	727	0%
54502500 - Cable Promotions Total Other Operating Expense	4,208 686,780	<u>4,094</u> 598,345	<u> </u>	<u>3,500</u> 890,092	<u>3,000</u> 913,535	<u>(500)</u> 23,443	<u>(14%)</u> 3%
Income Taxes							
54301000 - State & Federal Income Taxes	(25,511)	32,003	593,124	2,000	1,000	(1,000)	(50%)
Total Income Taxes	(25,511)	32,003	593,124	2,000	1,000	(1,000)	(50%)
Property and Sales Tax 54301500 - State & Local Taxes	96,849	122,405	122,270	19,900	23,242	3,342	17%
54302000 - Property Taxes	3,151	3,151	3,525	3,115	3,580	465	15%
Total Property and Sales Tax	100,000	125,556	125,795	23,015	26,822	3,807	17%
Insurance 54401000 - Hazard & Liability Insurance	1,127,724	1,280,014	1,739,534	1,257,267	2,295,987	1,038,720	83%
54401500 - D&O Liability	57,433	57,343	55,406	59,507	67,073	7,566	13%
54402000 - Property Insurance	72,443	29,655	205,359	95,574	324,332	228,758 0	239%
54402500 - Auto Liability Insurance 54403000 - General Liability Insurance	4,566 3,511	4,434 2,656	1,163 7,088	10,000 3,600	10,000 3,900	300	0% 8%
54403500 - Property Damage	0	263	0	10,000	10,000	0	0%
Total Insurance	1,265,678	1,374,364	2,008,550	1,435,947	2,711,291	1,275,344	89%
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Golden Rain Foundation of Laguna Woods Budget Comparison Report by Account 12/31/2022 GOLDEN RAIN FOUNDATION

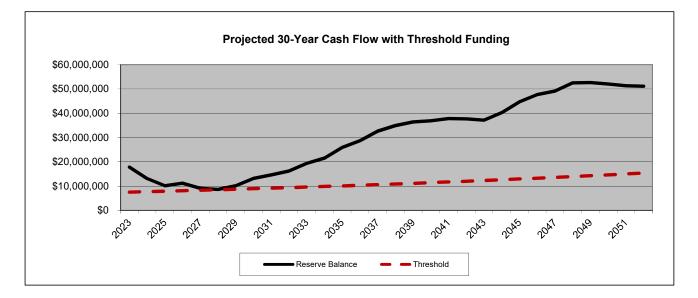
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	2018 Actuals	2019 Actuals	2020 Actuals	2021 Budget	2022 Budget	Assessment Increase/ (Decrease)	VAR %
Cable Brogramming/Converight/Eranchico	2010 Actuals	2013 Actuals	2020 Actuals	2021 Dudget	2022 Duugei	(Decrease)	
Cable Programming/Copyright/Franchise 54501000 - Cable - Programming Fees	4,736,006	4,828,389	3,536,870	3,752,088	4,015,000	262,912	7%
54501500 - Cable - Programming rees 54501500 - Cable - Copyright Fees	66,222	+,020,309 0	0,00,070	3,732,000	4,013,000 0	202,912	0%
54502000 - Cable - City of Laguna Woods Franchise Fees	282,261	299,191	255,185	287,000	353,000	66,000	23%
Total Cable Programming/Copyright/Franchise	5,084,489	5,127,580	3,792,055	4,039,088	4,368,000	328,912	8%
Net Allocation to Mutuals							
48501000 - Allocated To Grf Departments	(6,687,103)	(6,389,122)	(6,578,836)	(7,245,705)	(7,770,474)	(524,769)	(7%)
48502500 - Mutual General Operating	(123,357)	(5,382)	(0,570,050)	(7,213,703)	(7,770,171)	(321,705)	0%
54602500 - Allocated Expenses	4,338,236	3,847,280	3,678,169	4,334,779	4,777,550	442,771	10%
Total Net Allocation To Mutuals	(2,472,224)	(2,547,224)	(2,900,667)	(2,910,926)	(2,992,923)	(81,997)	(3%)
Total Net Allocation TO Plutuals	(2,7/2,227)	(2,577,227)	(2,900,007)	(2,910,920)	(2,992,923)	(01,997)	(3%)
Uncollectible Accounts							
54602000 - Bad Debt Expense	17,360	9,432	1,416	15,250	12,100	(3,150)	(21%)
Total Uncollectible Accounts	17,360	9,432	1,416	15,250	12,100	(3,150)	(21%)
	17,000	57.02	1,110	10/200	12,100	(0/100)	(11/0)
(Gain)/Loss on Sale or Trade							
54101000 - (Gain)/Loss - Warehouse Sales	133,344	(520)	(56,922)	(25,000)	(25,000)	0	0%
Total (Gain)/Loss on Sale or Trade	133,344	(520)	(56,922)	(25,000)	(25,000)	0	0%
	100,011	(520)	(30,522)	(23,000)	(23,000)	Ŭ	070
Total Expenses	36,869,996	37,695,827	34,235,941	37,801,279	41,308,720	3,507,441	9%
	50,005,550	57,055,027	51,255,541	57,001,275	11,500,720	5,507,171	
Excess of Revenues Over Expenses	(\$28,232,660)	(\$29,015,431)	(\$26,342,675)	(\$28,517,792)	(\$31,307,788)	\$2,789,996	10%
	(#20,202,000)	(423,013,131)	(#20/012/070)	(#20,317,752)	(431,307,700)	<i>42,700,000</i>	1070

GOLDEN RAIN FOUNDATION & TRUST 2022 RESERVES PLAN Reserves 30-Year Funding Plan

								Th	reshold (Min	Ba	alance):		\$7,500,000
								Inc	dexed for inflation	on			
		Ass	sessment		Trans	sfer	Fee						
Year		r Manor r Month	Total Contributions	7	ransfer Fee Amount	C	Facilities Fee ontributions		Investment Income	E	Planned Expenditures ¹		Reserve Balance
2021	\$	19.00	\$ 2,903,808	\$	5,000	\$	3,585,000	\$	183,137	\$	(7,794,318) \$;	18,060,342
2022	\$	15.00	\$ 2,292,480	\$	7,500	\$	5,377,500	\$	178,582	\$	(8,074,200) \$;	17,834,704
2023	\$	15.00	\$ 2,292,480	\$	7,500	\$	5,852,250	\$	306,227	\$	(13,191,456) \$;	13,094,205
2024	\$	16.00	\$ 2,445,312	\$	7,500	\$	5,852,250	\$	230,066	\$	(11,479,341) \$;	10,142,492
2025	\$	16.00	\$ 2,445,312	\$	7,500	\$	5,852,250	\$	211,228	\$	(7,459,731) \$;	11,191,551
2026	\$	17.00	\$ 2,598,144	\$	7,500	\$	5,852,250	\$	200,519	\$	(10,781,600) \$;	9,060,864
2027	\$	17.00	\$ 2,598,144	\$	7,500	\$	5,852,250	\$	175,297	\$	(9,042,455) \$;	8,644,100
2028	\$	18.00	\$ 2,750,976	\$	7,500	\$	5,852,250	\$	185,923	\$	(7,299,143) \$;	10,134,106
2029	\$	18.00	\$ 2,750,976	\$	7,500	\$	5,852,250	\$	230,636	\$	(5,807,789) \$;	13,160,179
2030	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	274,728	\$	(7,603,636) \$;	14,587,329
2031	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	304,657	\$	(7,465,062) \$;	16,182,982
2032	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	352,025	\$	(5,919,473) \$;	19,371,592
2033	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	404,976	\$	(7,001,602) \$;	21,531,024
2034	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	470,235	\$	(4,794,626) \$;	25,962,691
2035	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	541,429	\$	(6,538,572) \$;	28,721,606
2036	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	606,820	\$	(5,517,307) \$;	32,567,177
2037	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	668,125	\$	(7,077,961) \$;	34,913,399
2038	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	705,895	\$	(7,993,359) \$;	36,381,993
2039	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	725,484	\$	(8,971,667) \$;	36,891,868
2040	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	739,817	\$	(8,558,093) \$;	37,829,650
2041	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	747,401	\$	(9,675,308) \$;	37,657,801
2042	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	740,250	\$	(10,046,682) \$;	37,107,427
2043	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	765,607	\$	(6,410,252) \$;	40,218,840
2044	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	840,842	\$	(5,109,508) \$;	44,706,232
2045	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	914,410	\$	(6,727,571) \$;	47,649,129
2046	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	957,877	\$	(8,266,610) \$;	49,096,454
2047	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	1,005,522	\$	(6,396,770) \$;	52,461,264
2048	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	1,040,579	\$	(9,620,697) \$;	52,637,204
2049	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	1,036,167	\$	(10,413,764) \$;	52,015,665
2050	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	1,022,653	\$	(10,522,104) \$;	51,272,272
2051	\$	19.00	\$ 2,903,808	\$	7,500	\$	5,852,250	\$	1,013,587	\$	(9,941,940) \$;	51,099,977

¹ Planned Expenditures include Capital Plan, supplemental appropriations, and carryover items from prior years.





STAFF REPORT

DATE: June 7, 2021 FOR: Board of Directors

SUBJECT: 2022 Capital Plan Proposals

RECOMMENDATION

Staff recommends the Board review the Proposed 2022 Capital Plan and provide direction for change or revision at the meeting on June 7, 2021.

BACKGROUND

On May 24, 2021, the GRF Board met to review and prioritize the 2022 Capital Improvement Plan (CIP). Based on input received at the meeting and subsequent discussions, Staff refined the CIP as included in this agenda.

Changes include:

- Removal of Funding of \$30,000 for Asset Management Software
- Price correction for recommended additional F-250 Crew Cab from \$55,000 to \$42,000

At its June 7, 2021 meeting, the GRF Board will review a Five-Year CIP (see Attachment 1) to prioritize upcoming projects. Based on input received at the meeting and subsequent discussions, staff will refine the CIP.

Additionally, the GRF Board will review a list of 2015-2019 projects totaling \$3,519,206 proposed to be defunded due to changing requirements. Projects include:

- Equipment \$1,046,283
- Facilities & Trust Funds \$2,472,923

The CIP of this corporation reflects the funding necessary to maintain, repair, replace or restore major common-area components with funding provided from various reserve funds over the next 30 years.

- The Equipment Reserve Fund is used for the purchase of new and replacement equipment, including but not limited to vehicles, machinery, office equipment, and furniture. This fund receives monies through assessments, investment earnings, and a transfer of operating surplus if directed by the board.
- The Facilities Reserve Fund is used for the acquisition, addition, replacement or improvement of Foundation and Trust facilities and their components. This fund receives monies through assessments, investment earnings, and a transfer of operating surplus if directed by the board.

 Trust Facilities Fee Fund accumulates fees charged at the time of title transfer, generating revenue to maintain and improve the recreational and other amenities available to all residents of Laguna Woods Village. These monies are transferred by the board, as needed, to fund projects included in this plan.

A narrower focus over the next five years is provided by the CIP. This document details the proposed projects and budgetary estimates for all GRF equipment and facility needs. A summary of the five-year CIP is reflected in Table 1 below. Annual funding is obtained as part of the business planning process.

	Proposed 2022	Estimated 2023	Estimated 2024	Estimated 2025	Estimated 2026	TOTAL
CIP Total	\$7,249,363	\$12,932,800	\$11,033,584	\$7,029,471	\$9,960,532	\$48,205,750

Table 1

The proposed 2022 funding of \$7,249,363 is \$5,869,656 less than the \$13,119,019 projected for 2022 in the current year reserves plan, primarily attributable to deferral of Clubhouse 1 improvements to reflect a more realistic timeline.

FINANCIAL ANALYSIS

The proposed projects for 2022 total \$7,249,363, as summarized below. This report provides a brief description of each project recommended for the upcoming budget year, divided into the categories commensurate with the location of the projects.

	Equipment	Facilities	Total
Aquatics			\$9,000
CH 5 Pool Cover	\$9,000		\$9,000

 Funding of \$9,000 is recommended to replace the Clubhouse 5 pool cover. The prior cover was in poor condition due to surpassing its useful life of 10 years and has been disposed of.

	Equipment	Facilities	Total
Broadband Services			\$629,500
Set Top Boxes	\$300,000		\$300,000
Infrastructure	\$250,000		\$250,000
Signal Receivers and Transcoders	\$25,000		\$25,000
UPS Battery for Power Supplies	\$22,000		\$22,000
Village Television Studio Equipment	\$17,500		\$17,500
ENG Cameras (2)	\$15,000		\$15,000

 Funding of \$300,000 is recommended for the purchase of approximately 1,000 Set Top Boxes in anticipation of the demand for digital services and replacement of failed units at

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the end of their useful lives.

- Funding of \$250,000 is recommended to replace aging cable infrastructure. The existing cable infrastructure is 20-years old. It is normal that metal enclosures and underground conduits deteriorate over time. By reinvesting in this infrastructure project, it is anticipated to add an additional 20 years of service to this system. Splitting the nodes for additional service capacity (spectrum/bandwidth) will be needed to support resident bandwidth growth as identified in The Broadband Group analysis. Funds will be utilized to immediately repair failed components and to continue the inspection of the entire network to determine future repairs.
- Funding of \$25,000 is recommended to replace end-of-life and end-of-support broadband headend equipment. This equipment provides ROVI iGuide data to the set top boxes and HD DTAs, allows for the staging of set-top boxes, adding and removal of packages to set top boxes and retrieval of Pay-Per-View purchases for billing.
- Funding of \$22,000 is recommended to replace the UPS Battery for power supplies. The batteries power amplifiers to boost signal to ensure proper signal strength in each manor. Replacement of the power supplies every 5 years is to promote continuous 24/7 operation of the cable outside plant during power outages. GRF has experienced a number of outages (both planned & unplanned), over the years the power plant is aging with underground cabling, transformers, switches, etc.
- Funding of \$17,500 is recommended to replace the current news desk, first built in the late 1980's, renovated in 2000 and again in 2016. Directors of the various boards and some guests on a number Village Television programs have commented that the desk is too high and/or uncomfortable, needs ergonomic improvements, and appears dated. Replacement will provide viewers of Village Television with an enhanced, more modern viewing experience. Board members, advertising clients and staff will appear with an up to date professional studio experience.
- Funding of \$15,000 is recommended to replace two electronic news gathering (ENG) cameras, utilized to produce programs and segments for Village Television, as well as produce commercials and infomercials on behalf of the Media Services 55 client base. The expected serviceable life of the proposed camera package is 5 years based on industry standards for comparable equipment; the cameras have been in continual use since 2011. Over the last year, the cameras have exhibited failure patterns requiring increased maintenance costs and production down-time. In addition, the image sensors and accompanying control circuitry within the cameras have shown imaging problems due to aging.

	Equipment	Facilities	Total
Clubhouses			\$1,277,000
CH 1 Assessment/Renovation		\$1,250,000	\$1,250,000
CH 5 Stage Curtains (Ballroom)	\$27,000		\$27,000

- Funding of \$1,250,000 is recommended for year 1 of a multi-year project to assess and renovate Clubhouse 1. In 1964, Clubhouse 1 became the first clubhouse constructed in Laguna Woods Village. This facility has many amenities for the residents, including the main lounge, multi-purpose rooms, fitness center, swimming pool, shuffleboard courts, billiards, etc. Clubhouse 1 is the most visited recreational facility in Laguna Woods Village with approximately 226,615 visits in 2019. An assessment report of the facility was completed and reviewed by the Board. In 2021 a programmatic study was ordered. The purpose of this study was to summarize the utilization and current productivity of all current spaces and provide alternative solutions to maximize utilization of the facility present and future. The Board will review all findings and determine the direction of Clubhouse 1. Some structural, mechanical, electrical, plumbing, life safety, and ADA aspects of the facility may need to be upgraded to comply with current codes.
- Funding of \$27,000 is recommended to replace aging stage curtains, necessitated by the current curtain age and condition, installed in 1998. New synthetic curtains require little maintenance compared to velour curtains that lose its fire proofing coating over a fiveyear period. Synthetic curtains only need one fire retardant application at time of manufacture and lasts the lifetime of the curtain.

	Equipment	Facilities	Total
Computers			\$1,683,000
Financial Software	\$1,500,000		\$1,500,000
Village Website Replacement	\$175,000		\$175,000
CAD Format Plotter	\$8,000		\$8,000

Funding of \$1,500,000 is recommended for the investigation, selection, development and implementation of an Enterprise Resource Planning (ERP) software solution to replace the existing financial software system AX 2012, the obsolete framework of Stellar and reduce the number of stand-alone systems currently in use. To successfully manage and maintain over 12,000 homes demands a wide variety of business systems, the primary one is an ERP for all employees to receive and access accurate and timely data. Laguna Woods Village serves nearly 18,000 residents, with property assets ranging in the billions of dollars.

The ERP system will be rolled out in phases. The first phase will include the implementation of an application framework to manage and operate the customer service, service management and resident portal systems as well as the creation and deployment of a series of web enabled screens relating to automated resident services. Subsequent phases will include the replacement of AX 2012 and subsequent property management and banking modules.

 Funding of \$175,000 is recommended for update of the current Village Website, with the goal of improving the user experience and ease of use. The new website will be built on a new platform and is expected to reduce the number of phone calls to Resident Services and the CEO's Office. The primary work would be done by consultants. Funding of \$8,000 is recommended for a replacement of the CAD Format Plotter. This
printer is currently being used by the staff for all large prints including CAD drawings,
engineering plans and HR fliers. It also includes a 36-inch scanner with Contact Image
Sensor (CIS) technology and a monitor. The current plotter has issues operating on
current computer operating system. The production of this plotter and the replacement
parts are discontinued and the repair of this device is costly and not feasible.

	Equipment	Facilities	Total
Fitness			\$35,500
CH 1 Treadmills (3)	\$30,500		\$30,500
CH 1 Elliptical Trainer	\$5,000		\$5,000

- Funding of \$30,500 is recommended for three treadmills in Clubhouse 1. Between the two fitness centers about 4,000 residents and their guest use the facility each week. The treadmills are one of the most popular pieces of cardio equipment. The average lifespan of our treadmills is 5 7 years. Based on the advice of our maintenance mechanic, the three treadmills that are up for replacement are 14 15 years old. Waits up to two months or more have been experienced when replacement parts are backordered and there are some parts that are either not available or they are very expensive.
- Funding of \$5,000 is recommended to purchase an additional elliptical trainer. The average lifespan of the Ellipticals/Cross Trainers is 5 - 7 years. Based on the advice of the maintenance mechanic, the elliptical that will be replaced is 13 years old. Like the treadmills, availability of replacement parts is limited and extended wait times have been experienced.

	Equipment	Facilities	Total
Golf Facilities			\$87,000
Rough Mower	\$87,000		\$87,000

Funding of \$87,000 is recommended for the replacement of a Rough Mower, which has reached the end of its serviceable life, requiring excessive maintenance and repairs restricting work progress and productivity. The 27-Hole Golf Course is one of the most widely used amenities at Laguna Woods Village. To maintain the aesthetic appeal and functionality of the golf courses and driving range, the golf maintenance crew relies on specialized equipment to address specific maintenance needs.

	Equipment	Facilities	Total
Landscape			\$347,000
Centralized Irrigation System (Phase 3)	\$200,000		\$200,000
Utility Loaders (2)	\$60,000		\$60,000
Navigation Mowers – Walkers (3)	\$45,000		\$45,000
48" Lazer Lawn Mowers (3)	\$30,000		\$30,000
60" Lazer Lawn Mower	\$12,000		\$12,000

- Funding of \$200,000 is recommended for phase 3 of the five-year replacement of the centralized irrigation system. The current centralized irrigation system was installed in 2001. The current system cannot be utilized to track problems in the field, requiring staff to physically visit every system to verify functionality. The Landscape Services Department recommends replacement of the system over the course of five years. Initial funding of \$300,000 was approved in 2020 and 2021; and the next funding phase of \$200,000 is recommended in 2022.
- Funding of \$147,000 is recommended to replace a variety of mowers and miscellaneous landscaping equipment that requires replacement due to age.

	Equipment	Facilities	Total
Other Equipment			\$130,000
Building Maintenance Operations Equipment	\$50,000		\$50,000
Maintenance Services Equipment	\$50,000		\$50,000
Miscellaneous Fleet/Paving Equipment	\$30,000		\$30,000

- Funding of \$50,000 is recommended for building maintenance operations equipment. By including contingency funding in the Capital Plan, unforeseen maintenance tools and equipment can be purchased without deferring service requests or decreasing productivity.
- Funding of \$50,000 is recommended for maintenance services equipment. Contingency funds for equipment support operational needs when unforeseen requirements result in equipment purchases to meet or improve service levels. Equipment purchases under \$25,000 will be completed at the discretion of the CEO and purchases over \$25,000 must follow normal board approval process for supplemental appropriations.
- Funding of \$30,000 is recommended for the replacement or addition of miscellaneous equipment as needed for fleet, paving, and janitorial use.

	Equipment	Facilities	Total
Other GRF Facilities			\$552,576
Building E Assessment and Design Development		\$200,000	\$200,000
Slope Renovation		\$153,576	\$153,576
Miscellaneous Projects		\$125,000	\$125,000
Trailer for Office Work Space	\$50,000		\$50,000
Garden Center 2 - Roofs		\$18,000	\$18,000
Equestrian Siding/Enclosure of Hay Barn		\$6,000	\$6,000

Funding of \$200,000 is recommended for Building E Assessment and Design Development. Building E is a one-story building with wooden frame and has an area of 5,300 SF. It contains staff offices for Landscape, Security, and Maintenance Departments. Building E was originally a warehouse building that consisted of concrete slab and corrugated sheet metal. In 1976, it was converted to a single-story wood-framed building atop the existing slab. It has experienced structural movement.

- Funding of \$153,576 is recommended for Slope Renovation, previously budgeted in operations. A vendor will be contracted to renovate GRF slopes so in-house crews can continue to provide existing service levels.
- Funding of \$125,000 is recommended for miscellaneous projects. By including contingency funding in the Capital Plan, unforeseen projects can be completed in an economical and timely fashion without going through the formal board review process required for supplemental appropriations. Projects under \$25,000 will be completed at the discretion of the CEO and projects over \$25,000 must follow normal board approval process for supplemental appropriations.
- Funding of \$50,000 is recommended for a trailer for office work space. Office space is needed at the nursery for operations and computer access.
- Funding of \$18,000 is recommended for replacement of existing composition shingle roofs of Garden Center 2 with new composition shingle roofs. There have been several leak issues that were remediated, including the replacement of skylights and carpet along with dry downs. The roof replacement will eliminate the current leak and repair issues.
- Funding of \$6,000 is recommended for equestrian siding/enclosure of hay barn. The unprotected hay barn allows the hay to be exposed to the elements such as rain and moisture ruining the hay. The siding/enclosure will protect the feed and allow for the quality of the feed to be maintained.

	Equipment	Facilities	Total
Paving			\$904,091
Asphalt Paving and Sealcoat Programs		\$704,091	\$704,091
Parkway Concrete Repairs		\$200,000	\$200,000

- Funding of \$704,091 is recommended for the Asphalt Paving and Sealcoat Programs. GRF streets and parking lots provide residents vehicular access to their manors and facilities within the Community. The anticipated serviceable life of the new pavement is estimated to be 25 years. The recommended asphalt paving and sealcoat budget is \$604,091 and sealcoat work for GRF pavement is completed on a five-year cycle, budgeted at \$100,000.
- Funding of \$200,000 is recommended for parkway concrete repairs. In coordination with paving, staff has identified concrete areas that require repair or replacement. With recommended funding of \$200,000, the parkway concrete repairs program is designed to repair damaged GRF curb/gutter, driveway aprons, and sidewalks adjacent to the planned paving overlay areas prior to asphalt paving work and add requisite accessibility Americans with Disabilities Act (ADA) ramps, as needed.

	Equipment	Facilities	Total
Security			\$176,696
Gate 12 Security Upgrade		\$66,696	\$66,696
Security Building HVAC System		\$65,000	\$65,000
Shepherd's Crook		\$35,000	\$35,000
Solar powered radar signs (2)	\$10,000		\$10,000

- Funding of \$66,696 is recommended for the Gate 12 security upgrade. Due to heavy vehicle and pedestrian traffic, Gate 12's entrance, exit, and surrounding areas are not equipped with cameras or surveillance systems to assist Security and law enforcement when trying to limit, prevent, and investigate crimes that are committed within this area, including Rules and Regulations violations. The lack of equipment inhibits the ability to research and identify vehicles entering and exiting Gate 12, since there is no vehicle license plate reading system that has become very beneficial in other areas of the Village when investigating and preventing criminal activity.
- Funding of \$65,000 is recommended for the replacement of the Security Building HVAC system. Maintenance costs are rising due to the age of the current system, major down times occur as high-priced mechanisms begin to fail, and users complain of some offices not properly cooled. Old ducting and leaks require constant repair maintenance and rust is forming in key areas due to age.
- Funding of \$35,000 is recommended for approximately 300 LF of new Shepherd's Crook to replace the existing barbed wire fencing along GRF property. The City of Laguna Woods discontinued the use of barbed wire in perimeter barriers in 2017.
- Funding of \$10,000 is recommended for replacement of two solar powered radar signs. The Security Department is down to two remaining devices. These solar-powered units combine a police traffic radar unit with a 12" LED display panel that shows approaching drivers what their current speed is. They serve as a deterrent to speeding vehicles, reduce traffic collisions, and promote safe driving.

	Equipment	Facilities	Total
Vehicles			\$1,418,000
Misc Vehicle Purchases	\$200,000		\$200,000
Transportation Bus	\$200,000		\$200,000
Standard Pickup Truck (7)	\$175,000		\$175,000
Work Van (4)	\$160,000		\$160,000
Security Vehicle (4)	\$140,000		\$140,000
F-150 Truck (4)	\$140,000		\$140,000
F-250 Crew Cab (3)	\$126,000		\$126,000
Utility Vehicle (8)	\$120,000		\$120,000
Equipment Trailer (3)	\$45,000		\$45,000
Add: F-250 Crew Cab	\$42,000		\$42,000
Add: Utility Vehicles (2)	\$30,000		\$30,000
Add: Small Pickup Truck	\$25,000		\$25,000
Add: Equipment Trailer	\$15,000		\$15,000

Vehicle Maintenance is responsible for maintenance and repair of the entire Laguna Woods Village vehicle and mobile equipment fleet. Staff strives to extend serviceable life where possible by providing preventive maintenance on equipment. However, as equipment ages, repairs can become more frequent and costly. To minimize expense and downtime, replacement of certain equipment is necessary.

- REPLACEMENTS: Staff evaluated the fleet and recommends funding of \$1,306,000 for the vehicle replacements noted above. These components of the fleet are used by various departments to transport crews and equipment to job sites and to perform work. Because the funding is appropriated well in advance of the actual purchase, General Services Fleet Maintenance personnel will reevaluate utilization and repair costs prior to purchase to ensure that the appropriate individual vehicle is selected for replacement.
- ADDITIONS: Funding of \$112,000 is recommended for new vehicles to support Landscape Services.

Prepared By:	Jose Campos, Financial Services Manager
Reviewed By:	Steve Hormuth, Interim Finance Director Ernesto Munoz, Maintenance & Construction Director Siobhan Foster, Chief Operating Officer Jeff Parker, Chief Executive Officer

ATTACHMENT(S) ATT1: 2022 CIP 5-Year

Category/Fund/Description	2022	2023	2024	2025	2026	Total
Aquatics						
Equipment Fund						
CH 5 Pool Heaters	\$ -	\$ -	\$ 18,000	\$ -	\$ -	\$ 18,000
CH4 Pool Cover	\$ -	\$ -	\$ -	\$ -	\$ 15,000	\$ 15,000
CH5 Pool Cover	\$ 9,000	\$ -	\$ -	\$ -	\$ -	\$ 9,000
Facility Fund						
CH 1 Pool & Spa Plastering	\$ -	\$ 100,000	\$ -	\$ -	\$ -	\$ 100,000
CH 2 Pool Deck	\$ -	\$ -	\$ 20,000	\$ -	\$ -	\$ 20,000
CH 2 Pool Replastering	\$ -	\$ -	\$ -	\$ 55,000	\$ -	\$ 55,000
Locker Room Ventilation System (Pools 1, 2, 4, 5)	\$ -	\$ -	\$ 1	\$ -	\$ -	\$ 1
Pool Solar Heaters	\$ -	\$ 210,000	\$ -	\$ -	\$ -	\$ 210,000
Aquatics Total	\$ 9,000	\$ 310,000	\$ 38,001	\$ 55,000	\$ 15,000	\$ 427,001
Broadband Services						
Equipment Fund						
Board Room Cameras & Equipment	\$ -	\$ -	\$ 100,000	\$ -	\$ -	\$ 100,000
Broadband Fiber Network Calibration	\$ -	\$ -	\$ 105,000	\$ -	\$ -	\$ 105,000
Broadband Infrastructure	\$ 250,000	\$ 250,000	\$ 250,000	\$ 250,000	\$ 250,000	\$ 1,250,000
Broadband Set Top Boxes	\$ 300,000	\$ 300,000	\$ 300,000	\$ 300,000	\$ 300,000	\$ 1,500,000
Broadband Signal Receivers and Transcoders	\$ 25,000	\$ -	\$ -	\$ 25,000	\$ -	\$ 50,000
Broadband Standby Satellite Dish	\$ -	\$ -	\$ -	\$ 12,000	\$ -	\$ 12,000
Broadband UPS Battery for Power Supplies	\$ 22,000	\$ -	\$ -	\$ -	\$ -	\$ 22,000
Control Room Digital Upgrade	\$ -	\$ -	\$ -	\$ 75,000	\$ -	\$ 75,000
Encoder/Ad Insertion Equipment	\$ -	\$ 100,000	\$ -	\$ -	\$ -	\$ 100,000
ENG Camera	\$ 15,000	\$ -	\$ -	\$ -	\$ -	\$ 15,000
Remote Broadcast Cameras at CHs	\$ -	\$ -	\$ 100,000	\$ -	\$ -	\$ 100,000
Village Television Studio Equipment	\$ 17,500	\$ 17,500	\$ 17,500	\$ 17,500	\$ 17,500	\$ 87,500
Broadband Services Total	\$ 629,500	\$ 667,500	\$ 872,500	\$ 679,500	\$ 567,500	\$ 3,416,500
Clubhouses						
Equipment Fund						
CH 1 Commercial Appliances	\$ -	\$ 64,000	\$ -	\$ -	\$ -	\$ 64,000
CH 1 Commercial Dishwasher and booster	\$ -	\$ 15,000	\$ -	\$ -	\$ -	\$ 15,000
CH 1 Fountain Equipment	\$ -	\$ -	\$ -	\$ 6,000	\$ -	\$ 6,000
CH 1 Pool & Locker Rm Shower Heaters	\$ -	\$ 100,000	\$ -	\$ -	\$ -	\$ 100,000
CH 2 Commercial Appliances	\$ -	\$ 25,000	\$ -	\$ -	\$ -	\$ 25,000
CH 2 Convection Oven	\$ -	\$ -	\$ -	\$ 15,000	\$ -	\$ 15,000
CH 5 Commercial Pool Equipment/pumps	\$ -	\$ 25,000	\$ -	\$ -	\$ -	\$ 25,000
CH 5 Convection Oven	\$ -	\$ -	\$ -	\$ -	\$ 15,000	\$ 15,000
CH1 Clubhouse Tables	\$ -	\$ -	\$ 50,000	\$ -	\$ -	\$ 50,000
CH1 Drop in Lounge (Equipment)	\$ -	\$ 15,000	\$ -	\$ -	\$ -	\$ 15,000

CH1 Main Lounge Sound System	\$ -	\$ -	\$ 40,000	\$ -	\$ -	\$ 40,000
CH1 Mounted Projector - Main Lounge	\$ -	\$ 20,000	\$ -	\$ -	\$ -	\$ 20,000
CH5 Portable Stages	\$ -	\$ 5,000	\$ -	\$ -	\$ -	\$ 5,000
CH5 Projector (Ballroom)	\$ -	\$ 6,000	\$ -	\$ -	\$ -	\$ 6,000
CH5 Screen (Ballroom)	\$ -	\$ -	\$ 15,000	\$ -	\$ -	\$ 15,000
CH5 Sound Board	\$ -	\$ -	\$ 7,000	\$ -	\$ -	\$ 7,000
CH5 Stage Curtains (Ballroom)	\$ 27,000	\$ -	\$ -	\$ -	\$ -	\$ 27,000
CH5 Stage Lighting - Dimmer Rack	\$ -	\$ 10,000	\$ -	\$ -	\$ -	\$ 10,000
CH5 Video Switcher	\$ -	\$ -	\$ -	\$ -	\$ 11,000	\$ 11,000
CH6 Sound System	\$ -	\$ -	\$ 10,000	\$ -	\$ -	\$ 10,000
CH7 Tables	\$ -	\$ 20,000	\$ -	\$ -	\$ -	\$ 20,000
PAC Pool Tables	\$ -	\$ -	\$ -	\$ 16,000	\$ -	\$ 16,000
Facility Fund						
CH 1 Assessment / Renovation	\$ 1,250,000	\$ 4,625,000	\$ 4,625,000	\$ -	\$ -	\$ 10,500,000
CH 1 Fountain Replaster & Tile	\$ -	\$ 15,000	\$ -	\$ -	\$ -	\$ 15,000
CH 2 Annex Building Assessment / Renovation	\$ -	\$ 50,000	\$ 250,000	\$ 1,850,000	\$ -	\$ 2,150,000
CH 4 Assessment / Renovation	\$ -	\$ -	\$ 80,000	\$ 500,000	\$ 3,700,000	\$ 4,280,000
CH 4 Expanded Community Gathering Area	\$ -	\$ -	\$ 100,000	\$ -	\$ -	\$ 100,000
CH 4 Lounge renovation	\$ -	\$ -	\$ 75,000	\$ -	\$ -	\$ 75,000
CH 5 Assessment / Renovation	\$ -	\$ -	\$ -	\$ 80,000	\$ 250,000	\$ 330,000
CH 5 Flooring	\$ -	\$ -	\$ -	\$ 6,000	\$ -	\$ 6,000
CH 6 Assessment / Renovation	\$ -	\$ -	\$ -	\$ 50,000	\$ -	\$ 50,000
CH 7 Assessment / Renovation	\$ -	\$ -	\$ -	\$ -	\$ 80,000	\$ 80,000
CH 7 Flat Roof Replacement	\$ -	\$ -	\$ 25,000	\$ -	\$ -	\$ 25,000
CH 7 HVAC System	\$ -	\$ -	\$ 175,000	\$ -	\$ -	\$ 175,000
CH4 Metal Raku Roof Cover	\$ -	\$ 25,000	\$ -	\$ -	\$ -	\$ 25,000
PAC Roof Replacement	\$ -	\$ 254,700	\$ -	\$ -	\$ -	\$ 254,700
Clubhouses Total	\$ 1,277,000	\$ 5,274,700	\$ 5,452,000	\$ 2,523,000	\$ 4,056,000	\$ 18,582,700
Computers						
Equipment Fund						
Access Control System Refresh ID Cards	\$ -	\$ -	\$ -	\$ -	\$ 89,000	\$ 89,000
CAD Format Plotter	\$ 8,000	\$ -	\$ -	\$ -	\$ -	\$ 8,000
Community WiFi Hotspots - RUCKS	\$ -	\$ 60,000	\$ -	\$ -	\$ -	\$ 60,000
Financial Software	\$ 1,500,000	\$ -	\$ -	\$ -	\$ -	\$ 1,500,000
Fleet/Fuel Management Software	\$ -	\$ 35,000	\$ -	\$ -	\$ -	\$ 35,000
HR Management and Payroll Software - Hosted	\$ -	\$ -	\$ -	\$ 100,000	\$ -	\$ 100,000
Network Server Hardware and Software	\$ -	\$ 500,000	\$ -	\$ -	\$ -	\$ 500,000
Network Switching, Routing, and Security Hardware	\$ -	\$ -	\$ -	\$ -	\$ 350,000	\$ 350,000
Phone System	\$ -	\$ 370,000	\$ -	\$ -	\$ -	\$ 370,000
Vehicle Computers	\$ -	\$ 20,000	\$ -	\$ -	\$ -	\$ 20,000
Village Website Replacement	\$ 175,000	\$ -	\$ -	\$ -	\$ -	\$ 175,000
Computers Total	\$ 1,683,000	\$ 985,000	\$ -	\$ 100,000	\$ 439,000	\$ 3,207,000

Attachment 5

Equipment Fund												
CH1 Elliptical Trainers	\$	5.000	\$	-	\$		\$	-	\$	22,100	ć	27,100
•	\$	5,000	\$ \$	- 17,000	ې \$		ې \$		\$ \$		\$ \$	
CH1 Recumbent Cross Trainer			•	,		-		-	-	-		17,000
CH1 Treadmills	\$	30,500	\$	27,000		27,000	\$	27,000	\$		\$	138,500
CH1 Update Fitness Equipment	\$	-	\$	-	\$	-	\$	-	\$	85,000	\$	85,000
Facility Fund	Ċ.		ć		~		~	100.000	<i>~</i>		<i>~</i>	100.000
CH 1 Fitness Center HVAC	\$	-	\$	-	\$	-	\$	100,000	\$	-	\$	100,000
CH 1 Fitness Flooring	\$	-	\$	45,000	\$	-	\$	-	\$	-	\$	45,000
Fitness Total	\$	35,500	\$	89,000	\$	27,000	\$	127,000	\$	134,100	\$	412,600
Golf Facilities												
Equipment Fund												
Bowling Greens Roller	\$	-	\$	15,000	•	-	\$	-	\$	-	\$	15,000
Chemical Sprayer	\$	-	\$	55,000	\$	-	\$	-	\$	-	\$	55,000
Core Processor	\$	-	\$	32,000		-	\$	-	\$	-	\$	32,000
Golf 9-Hole Patio Cover	\$	-	\$	-	\$	-	\$	-	\$	13,000	\$	13,000
Golf 9-Hole Patio Furniture	\$	-	\$	-	\$	-	\$	5,000	\$	-	\$	5,000
Irrigation Component; 250 Saddles	\$	-	\$	200,000	\$	-	\$	-	\$	-	\$	200,000
Irrigation System Components; Heads	\$	-	\$	175,000	\$	-	\$	-	\$	-	\$	175,000
Mowers - Fairway	\$	-	\$	80,000	\$	-	\$	-	\$	-	\$	80,000
Par Three Course Irrigation Renovation	\$	-	\$	-	\$	800,000	\$	-	\$	-	\$	800,000
Pond Aerator	\$	-	\$	-	\$	10,000	\$	-	\$	-	\$	10,000
Rough Mower, GM 3100	\$	-	\$	-	\$	45,000	\$	-	\$	-	\$	45,000
Rough Mower; 72	\$	-	\$	-	\$	-	\$	45,000	\$	-	\$	45,000
Rough Mower; ReelMaster 5610, #2	\$	87,000	\$	-	\$	-	\$	-	\$	-	\$	87,000
Tow Behind Top Dresser	\$	-	\$	27,000	\$	-	\$	-	\$	-	\$	27,000
VG - Cart Barn Air Compressor	\$	-	\$	-	\$	-	\$	-	\$	7,500	\$	7,500
VG - Commercial Appliances	\$	-	\$	-	\$	-	\$	-	\$	110,000	\$	110,000
VG - Lounge Furniture	\$	-	\$	-	\$	10,000	\$	-	\$	-	\$	10,000
VG - Water and Ice Machine	\$	-	\$	-	\$	8,000	\$	-	\$	-	\$	8,000
Facility Fund												
Golf 27-Hole Restrooms	\$	-	\$	-	\$	-	\$	20,000	\$	-	\$	20,000
Golf Course Starter Shacks	\$	-	\$	-	\$	200,000	\$	-	\$	-	\$	200,000
VG - HVAC System	\$	-	\$	-	\$	-	\$	-	\$	115,000	\$	115,000
VG - Renovation	\$	-	\$	-	\$	600,000	\$	-	\$	-	\$	600,000
Golf Facilities Total	\$	87,000	\$	584,000	\$	1,673,000	\$	70,000	\$	245,500	\$	2,659,500
Landscape	· · · ·				-		-					
Equipment Fund												
48" Laser Lawn Mowers w/Mulch Kits	\$	30,000	\$	55,000	\$	31,500	\$	57,750	\$	60,638	\$	234,888
60" Lazer Mower w/Mulch Kit	\$	12,000		-	\$	-	\$	14,700	\$		\$	42,100
Centralized Irrigation System	\$	200,000	\$	200,000		300.000	\$	-	\$	-	\$	700,000
Mini Skid Steer Trencher 07	\$	-	\$	30,000		-	Ś	_	\$	-	Ś	30,000

Attachment 5

Mini Skid Steer Trencher Dingo 2000	\$ -	\$ -	\$ -	\$	26,000	\$	-	\$ 26,000
Navigator Mowers - Walkers	\$ 45,000	\$ 31,500	\$ 33,075	\$	34,730	\$	36,465	\$ 180,770
Toro Dingo 323 (2)	\$ 60,000	\$ -	\$ -	\$	-	\$	-	\$ 60,000
Utility Tractor w/Loader Kubota	\$ -	\$ -	\$ -	\$	-	\$	43,400	\$ 43,40
andscape Total	\$ 347,000	\$ 316,500	\$ 364,575	\$	133,180	\$	155,903	\$ 1,317,15
Other Equipment								
Equipment Fund								
Building Maintenance Operations Equipment	\$ 50,000	\$ 50,000	\$ 50,000	\$	50,000	\$	50,000	\$ 250,00
EQ Arena Groomer/Planer	\$ -	\$ 5,000	\$ -	\$	-	\$	-	\$ 5,00
EQ Hot Walker/Horse Conditioner	\$ -	\$ -	\$ 15,000	\$	-	\$	-	\$ 15,00
EQ Sun Shades	\$ -	\$ -	\$ 5,000	\$	-	\$	-	\$ 5,00
Lawn Bowling Shade Covers	\$ -	\$ 30,000	\$ -	\$	-	\$	-	\$ 30,00
Maintenance Services Equipment	\$ 50,000	\$ 50,000	\$ 50,000	\$	50,000	\$	50,000	\$ 250,00
Misc Fleet/Paving Equipment	\$ 30,000	\$ 30,000	\$ 30,000	\$	30,000	\$	30,000	\$ 150,00
Misc Painting Equipment	\$ -	\$ -	\$ -	\$	61,000	\$	-	\$ 61,00
Miscellaneous Equipment	\$ -	\$ -	\$ -	\$	7,000	\$	-	\$ 7,00
Other Equipment Total	\$ 130,000	\$ 165,000	\$ 150,000	\$	198,000	\$	130,000	\$ 773,00
Other GRF Facilities								
Facility Fund								
Building D Assessment and Design Development	\$ -	\$ -	\$ -	\$	50,000	\$	180,000	\$ 230,00
Building E Assessment and Design Development	\$ 200,000	\$ 2,000,000	\$ -	\$	-	\$	-	\$ 2,200,00
Community Center Building/Site Renovation	\$ -	\$ -	\$ -	\$	-	\$	1,600,000	\$ 1,600,00
EMS System - Consultant Fee	\$ -	\$ -	\$ -	\$	30,000	\$	-	\$ 30,00
EQ Lighting Musco System	\$ -	\$ 100,000	\$ -	\$	-	\$	-	\$ 100,00
EQ Replacement and Painting of Wooden Aspects of Building	\$ -	\$ 18,000	\$ -	\$	-	\$	-	\$ 18,00
EQ Siding/Enclosure of Hay Barn	\$ 6,000	\$ -	\$ -	\$	-	\$	-	\$ 6,00
EQ Trail System Renovation	\$ -	\$ 10,000	\$ -	\$	-	\$	-	\$ 10,00
EQ Wooden Fencing & Mounting Block Replacement	\$ -	\$ 10,000	\$ -	\$	-	\$	-	\$ 10,00
Equipment Covered Shelter-550 Landscape	\$ -	\$ -	\$ 80,000	\$	-	\$	-	\$ 80,00
Garden Center 2 - Roofs (Off. Baths, other)	\$ 18,000	\$ -	\$ -	\$	-	\$	-	\$ 18,00
Miscellaneous Projects	\$ 125,000	\$ 125,000	\$ 125,000	\$	125,000	\$	125,000	\$ 625,00
Senate Bill 326 Load Bearing Component Inspecitons	\$ -	\$ -	\$ -	\$	-	\$	50,000	\$ 50,00
Slope Renovation	\$ 153,576	\$ 153,576	\$ 153,576	\$	153,576	\$	153,576	\$, 767,88
Tennis Court Resurfacing	\$ -	\$ -	\$ -	\$	-	\$	60,000	\$ 60,00
Tennis Facility Bldg/Site Renovate	\$ -	\$ -	\$ -	\$	-	\$	50,000	50,00
Trailer for Office Work Space	\$ 50,000	\$ -	\$ -	\$	-	\$	-	\$ 50,00
Vehicle Maintenance HVAC	\$ -	\$ -	\$ -	\$	60,000	\$	-	\$ 60,00
Other GRF Facilities Total	\$ 552,576	\$ 2,416,576	\$ 358,576	\$	418,576	\$	2,218,576	\$ 5,964,88
Paving				-				
Facility Fund								
Asphalt Paving and Sealcoat Programs	\$ 704,091	\$ 503,524	\$ 627,932	\$	630,215	\$	618,953	\$ 3,084,71
Parkway Concrete Repairs	\$ 200,000	200,000	200,000		200,000	•	200,000	1,000,00

GOLDEN RAIN FOUNDATION

Attachment 5

5 YEAR CAPITAL IMPROVEMENT PLAN

Paving Total	\$ 904,091	\$ 703,524	\$ 827,932	\$ 830,215	\$ 818,953	\$ 4,084,715
Security						
Equipment Fund						
(2) Solar powered radar signs	\$ 10,000	\$ -	\$ -	\$ -	\$ -	\$ 10,000
Facility Fund						
Camera Surveillance System	\$ -	\$ -	\$ -	\$ 425,000	\$ -	\$ 425,000
Gate 12 Security Upgrade	\$ 66,696	\$ -	\$ -	\$ -	\$ -	\$ 66,696
Security Bldg HVAC System	\$ 65,000	\$ -	\$ -	\$ -	\$ -	\$ 65,000
Security Bldg Roof Replacement	\$ -	\$ -	\$ -	\$ 50,000	\$ -	\$ 50,000
Shepherds Crook	\$ 35,000	\$ 35,000	\$ 35,000	\$ 35,000	\$ -	\$ 140,000
Security Total	\$ 176,696	\$ 35,000	\$ 35,000	\$ 510,000	\$ -	\$ 756,696
Vehicles						
Equipment Fund						
F-250 Crew Cab (3)	\$ 126,000	\$ 126,000	\$ -	\$ -	\$ -	\$ 252,000
Electric/Hybrid Vehicles (4)	\$ -	\$ -	\$ -	\$ 150,000	\$ -	\$ 150,000
Equipment Trailer	\$ 60,000	\$ 45,000	\$ 45,000	\$ 45,000	\$ 45,000	\$ 240,000
F-250 Crew Cab	\$ 42,000	\$ -	\$ -	\$ -	\$ -	\$ 42,000
F-250 Truck (4)	\$ 140,000	\$ 140,000	\$ 140,000	\$ 140,000	\$ 140,000	\$ 700,000
Ford Transit Work Van (4)	\$ 160,000	\$ 160,000	\$ 160,000	\$ 160,000	\$ 160,000	\$ 800,000
In-Car Video Surveillance Equipment	\$ -	\$ 25,000	\$ -	\$ -	\$ -	\$ 25,000
Miscellaneous Vehicle Purchases	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 1,000,000
Mule Utility Vehicle (2)	\$ 30,000	\$ -	\$ -	\$ -	\$ -	\$ 30,000
Mule Utility Vehicles (8)	\$ 120,000	\$ 120,000	\$ 120,000	\$ 120,000	\$ 120,000	\$ 600,000
Security Vehicles (4)	\$ 140,000	\$ 140,000	\$ 140,000	\$ 140,000	\$ 140,000	\$ 700,000
Small Pick up Truck	\$ 25,000	\$ -	\$ -	\$ -	\$ -	\$ 25,000
Standard Pick up Truck (7)	\$ 175,000	\$ 175,000	\$ 175,000	\$ 175,000	\$ 175,000	\$ 875,000
Tractor/Loader	\$ -	\$ 55,000	\$ 55,000	\$ 55,000	\$ -	\$ 165,000
Transportation Bus	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 1,000,000
Vehicles Total	\$ 1,418,000	\$ 1,386,000	\$ 1,235,000	\$ 1,385,000	\$ 1,180,000	\$ 6,604,000
Grand Total	\$ 7,249,363	\$ 12,932,800	\$ 11,033,584	\$ 7,029,471	\$ 9,960,532	\$ 48,205,750

Laguna Woods Village Department Staffing Full Time Equivalents

	2018 Diam	2019 Dian	2020 Dian	2021 Dian	2022 V1	Increase
ALL DEPARTMENTS	Plan 726.65	Plan 741.04	Plan 751.01	Plan 727.86	Plan 734.19	(Decrease) 6.33
	120.05	141.04	751.01	121.00	134.13	0.55
Office of the CEO	16.00	20.00	20.00	17.06	18.50	1.44
100 Office of the CEO	7.00	9.00	10.00	7.00	8.00	1.00
240 Community Services	9.00	11.00	10.00	10.06	10.50	0.44
Department of Media and Communications	21.47	23.00	23.00	25.03	23.35	(1.68)
010 Media and Communications Admin	1.00	1.50	1.50	3.83	3.50	(0.33)
020 Cable TV Network	10.47	11.50	11.50	11.70	11.10	(0.60)
030 TV Studio	7.00	7.00	7.00	6.50	6.50	-
040 Media Services	2.00	2.00	2.00	2.00	2.25	0.25
050 Internet Service	1.00	1.00	1.00	1.00	-	(1.00)
Department of Information Services	34.00	35.50	35.50	34.80	36.00	1.20
360 Information Systems	11.00	10.50	10.50	10.30	11.00	0.70
200 Resident Services Admin	5.00	5.00	5.00	4.50	5.00	0.50
950 Property Services	18.00	20.00	20.00	20.00	20.00	-
Department of General Services	94.57	93.07	91.57	86.00	88.00	2.00
902 General Services Admin	6.00	4.50	4.00	4.00	4.00	-
935 Janitorial	18.00	19.00	18.00	18.00	18.00	-
936 Streets and Sidewalks	16.00	16.00	16.00	16.00	18.00	2.00
945 GRF Janitorial	20.00	20.00	20.00	17.00	17.00	-
960 Fleet Maintenance	13.00	13.00	12.00	12.00	12.00	-
970 Transportation	21.57	20.57	21.57	19.00	19.00	-
Department of Financial Services	29.50	30.00	31.00	31.00	31.00	-
300 Financial Services	18.50	19.00	20.00	20.00	20.00	-
241 Mail and Copy Service	3.00	3.00	3.00	3.00	3.00	-
311 Warehouse	3.00	3.00	3.00	3.00	3.00	-
370 Purchasing	5.00	5.00	5.00	5.00	5.00	-
Department of Security Services	115.61	118.19	119.68	118.68	117.55	(1.13)
400 Security Services	111.14	113.69	114.68	107.68	105.55	(2.13)
210 Compliance	-	-	-	6.00	7.00	1.00
220 Social Services	4.47	4.50	5.00	5.00	5.00	-

Laguna Woods Village Department Staffing Full Time Equivalents

	2018 Plan	2019 Plan	2020 Plan	2021 Plan	2022 V1 Plan	Increase (Decrease)
Department of Landscape Services	133.87	142.27	149.00	145.50	146.50	1.00
500 Landscape Admin	9.00	8.50	10.00	11.00	11.00	-
510 Improvement/Restoration	-	-	-	5.00	5.00	-
511 Nursery/Composting	4.00	4.00	4.00	5.00	5.00	-
512 Composting	1.00	1.00	1.00	-	-	-
520 GRF Grounds Maintenance	-	6.90	8.00	8.00	8.00	-
530 Grounds Maintenance	79.65	79.65	83.50	82.50	82.50	-
540 Irrigation	16.50	16.50	17.00	17.00	17.00	-
550 Small Equipment Repair	4.00	4.00	4.00	4.00	4.00	-
560 Pest Control	5.00	5.00	5.00	5.00	6.00	1.00
570 Tree Maintenance	14.72	16.72	16.50	8.00	8.00	-
Department of Recreation Services	86.73	85.11	86.36	82.29	84.79	2.50
600 Recreation Admin	4.25	5.25	16.48	15.00	12.60	(2.40)
521 Garden Centers	1.00	1.00	2.00	2.00	2.00	-
580 Golf Maintenance 27-Hole	20.26	17.64	18.14	18.64	17.64	(1.00)
581 Golf Maintenance 9-Hole	2.00	2.00	2.00	2.00	2.00	-
602 Bar Services	0.60	0.60	0.60	0.60	0.60	-
610 Community Center Rec Rooms	0.75	0.75	-	-	-	-
611 Clubhouse 1	4.75	4.75	3.25	2.66	3.00	0.34
612 Clubhouse 2	4.29	4.29	2.70	2.36	2.70	0.34
613 Performing Arts Center	7.65	8.65	5.25	4.53	6.75	2.22
614 Clubhouse 4	3.96	3.96	3.00	2.66	2.83	0.17
615 Clubhouse 5	4.25	4.25	3.70	3.19	3.70	0.51
616 Clubhouse 6	1.95	1.95	0.20	0.20	0.20	-
617 Clubhouse 7	2.70	2.70	1.30	1.13	1.30	0.17
620 Equestrian	4.50	4.50	4.50	4.50	5.33	0.83
670 Golf Operations 27-Hole	12.96	12.96	11.38	12.28	12.28	-
680 Golf Operations 9-Hole	1.96	1.96	1.96	1.96	1.96	-
690 Aquatics	-	-	1.00	1.00	1.00	-
691 Fitness	8.90	7.90	8.90	7.58	8.90	1.32
Department of Human Resource Services	9.40	8.40	8.40	8.40	9.40	1.00
700 Human Resource Services	9.40	8.40	8.40	8.40	9.40	1.00

Laguna Woods Village Department Staffing Full Time Equivalents

	2018	2019	2020	2021	2022 V1	Increase
	Plan	Plan	Plan	Plan	Plan	(Decrease)
Department of Maintenance & Construction	185.50	185.50	186.50	179.10	179.10	-
900 Maintenance Operations	7.00	7.00	6.00	6.00	7.00	1.00
904 Maintenance Services	4.00	4.00	7.00	7.00	8.00	1.00
909 Damage Restoration	6.00	7.00	7.00	8.00	10.00	2.00
910 Building Maintenance	9.00	9.00	10.00	10.00	10.00	-
911 Appliance	5.00	5.00	5.00	5.00	5.00	-
912 Carpentry	43.00	42.00	42.00	37.80	36.80	(1.00)
913 Electrical	10.00	10.00	10.00	10.00	9.00	(1.00)
914 Plumbing	24.00	24.00	24.00	23.80	23.80	-
917 Interior Components	9.00	9.00	8.00	7.00	7.00	-
918 Handyman Services	-	2.00	-	-	-	-
920 Construction/Project Management	8.00	8.00	8.00	8.00	7.00	(1.00)
925 Manor Alterations and Permits	9.00	9.00	11.00	12.00	16.00	4.00
926 Facilities Management	6.00	6.00	5.00	5.00	5.00	-
932 Paint	45.50	43.50	43.50	39.50	34.50	(5.00)